



MALDIVES TOUR GUIDE PVT. LTD

Andhaleebuge, GA.Maamendhoo, 16030, Maldives

Terms and Conditions for Transfers

Booking:

- All transfers require pre-payment and a set time for departure.
- Early departures can be arranged depending on the availability with no additional charges.
- Late departure will be fined at the rate of 1\$ per minutes, up to 30 minutes from the selected time. Later than 30 minutes, booking will be considered as a NO Show, unless prior arrangements have been made. (kindly please choose a time wisely and make sure you are available to the chosen time and in case of getting delayed please contact us inform us to avoid such penalties, because we have schedules to follow, a delay for one client will cause delay for all our transfers)
- It is travelers responsibility to arrive to the boat or contact us on time, location and contact details will be provided with confirmation mail and an airport representative will be waiting for you at the international terminal, however on busy arrivals we might not be able to locate you, in such cases immediately visit the airport help desk with your booking.

Payment:

Maldives Tour Guide collects both internal and external online payments through Bank of Maldives payment gateway. Each customer will get a unique payment link with instructions. via email from conatct@maldivestour.guide.

For Bank Transfers:

Account Name: Maldives Tour Guide Pvt. Ltd

Account Number: 7730000288187

Swift Number: MALBMVMV

Address: BML BUILDING, 11 BODUTHAKURUFAANU MAGU, MALE, MALDIVES

Cancellation Policy:

- Cancellations need to be made in writing contact@maldivestour.guide and Maldives Tour Guide shall send a confirmation mail within 48 hours.
- The standard no cancellation fee for this service is 10 days prior to the departure time.
- Less than 10 days, 50% will charged.
- Less than 7 days or no shows, 100% will be charged.
- Booking amendments by either Party needs to be done in writing and the receiving Party shall confirm reception of this mail within 48 hours.

- Later than 30 minutes, booking will be considered as a NO Show, unless prior arrangements have been made.

Force Majeure

The performance of this agreement by either party is subject to acts of God, war, government regulation, disaster, strikes, civil disorder, curtailment of transportation facilities, or other emergency making it inadvisable, illegal, or impossible to perform their obligations under this agreement. Either party may cancel this agreement for any one or more of such reasons upon written notice to the other party with supporting documents.

Refund Policy:

All refunds require customer bank account details and refund will be processed by bank transfers only. Processing time will be within 30 days of customer request. Any transaction costs are to be borne by the buyer only.

Liability Release

WAIVER AND RELEASE OF LIABILITY FORM: THIS FORM MUST BE READ AND ACCEPTED BEFORE THE PARTICIPANT CAN BOOK OR USE ANY SERVICE FROM MALDIVES TOUR GUIDE.

ASSUMPTION OF RISK:

I, the buyer, wish to buy the products and use the service of Maldives tour guide. I recognize and understand that it involves certain risks. Those risks include, but are not limited to, the risk of injury resulting from possible malfunction of the equipment used in it and injuries resulting from tripping or falling over obstacles while in Maldives. In addition, I recognize that the exertion of traveling to Maldives could result in injury or death.

Despite these and other risks, and fully understanding such risks, I wish to use the services of Maldives Tour Guide and hereby assume the risks involved in the service. I also hereby hold harmless the "Sponsors" and indemnify them against any or all claims, actions, suits, procedures, costs, expenses (including legal fees and expenses), damages, and liabilities arising out of, connected with, or resulting from my service at Maldives Tour Guide, including, without limitation, those resulting from the manufacture of vehicles, service delivery, possession, use or operation of all equipment used in the Hotels, activities and transfers. I hereby release the Sponsors from all such liability, and I understand that this release shall be binding upon my estate, my heirs, my representatives and assigns. I hereby certify to the Sponsors that I am in good health and do not suffer from a heart condition or any other ailment which could be exacerbated by the exertion involved in during my stay in Maldives. I further certify that I am 18 years of age or older.

RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

In consideration of participant in the services of the Maldives Tour Guide, I hereby agree as follows: TO WAIVE ANY AND ALL CLAIMS that I have, or may in the future have, against Maldives Tour Guide, their directors, officers, employees, agents and representatives (all of whom are hereinafter collectively referred to as the Releases); TO RELEASE THE RELEASEES from any and all liability for any loss, damage, injury or expense that I may suffer, or that my next of kin may suffer as a result of my participation in any activity due to any cause whatsoever; including negligence on the part of the Releases. TO HOLD HARMLESS AND INDEMNIFY THE RELEASEES from all liability for damage to property of, or personal

injury to, any third party, resulting from my participation in activities. That this Agreement shall be effective and binding upon my heirs, next of kin, executors, administrators and assigns, in the event of my death. I HAVE READ AND UNDERSTOOD THIS AGREEMENT. I AM AWARE THAT BY ACCEPTING THIS AGREEMENT I AM WAIVING CERTAIN LEGAL RIGHTS WHICH I OR MY HEIRS, NEXT OF KIN, EXECUTORS, ADMINISTRATORS AND ASSIGNS MAY HAVE AGAINST THE RELEASEES.

PARTICIPANTS UNDER AGE 18

This is to certify that I, as parent/guardian with legal responsibility for this participant, do consent and agree not only to his/her release of Commando Paintball and all other Releases, but also to release and indemnify the Releases from any and all liabilities incident to his/her involvement in these programs for myself, my heirs, assigns and next of kin.